# DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)

Agenda – Wednesday, August 12, 2020 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

### 1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the "chat room") and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the <a href="mailto:BehavioralHealth@dhcfp.nv.gov">BehavioralHealth@dhcfp.nv.gov</a>.

Introductions – DHCFP, Provider Enrollment, SUR, DXC Technology

## 2. July 2020 BHTA Minutes:

The minutes from last month's BHTA are available on the <u>DHCFP Behavioral Health webpage</u> (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Updates to Supervision in BH Entities/Groups/Agencies
  - Direct Supervision
- Review of Provider Types 14 and 82 Checklists
- Introduction of New Field Team Member

#### 3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <a href="http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/">http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/</a>.

## **Public Workshops**

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### **Public Hearings**

- **08/13/2020** State Plan Amendments (Fee Schedule Adjustments)
- 08/25/2020 State Plan Amendments (Community Paramedicine Services and Nurse Anesthetist; Supplemental Payment for Inpatient Hospitals; Managed Care State Plan)

### 4. DHCFP Behavioral Health Updates:

**Behavioral Health Web Announcements (WA):** 

https://www.medicaid.nv.gov/providers/newsannounce/default.aspx

- WA#2273 New Provider Orientation Scheduled for September 2020
- WA#2272 Attention All Nevada Providers: Deadline for Provider Relief Fund Applications Extended to August 28, 2020
- WA#2267 Revalidation Due Date and License Number/Effective Dates will Populate in Provider Web Portal
- WA#2264 Online Provider Enrollment Applications Begin Collecting Drug Enforcement Administration (DEA) Information
- WA#2263 Professional Claims Denied with Error Code 6100 Have Been Reprocessed
- WA#2262 Update Regarding Professional Crossover and Outpatient Crossover Claims Payment Issue: Claims Have Been Reprocessed
- WA#2261 Use Form FA-11F to Request Applied Behavior Analysis (ABA) Services for Recipients with a Fetal Alcohol Syndrome (FAS) Diagnosis.
- WA#2257 Webcast Regarding Provider Relief Fund Application Process
- WA#2256—Attention All Providers: Provider Revalidation Deadlines Extended Another 60 Days
- WA#2255 Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for June 2020 Submissions
- WA#2254 Attention All Providers: Top Prior Authorization Denial Reasons for the Second Quarter of 2020
- WA#2253 Medication-Assisted Treatment (MAT) Services for Opioid Dependence
- WA#2249 Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for June 2020 Claims
- WA#2246 Attention Provider Type (PT) 26 (Psychologist): Updates to Service Limits on Neuropsychological and Psychological Testing Limits
- Volume 17, Issue 2 Nevada Medicaid and Nevada Check Up News (Second Quarter 2020 Provider Newsletter

## Carin Hennessey, SSPS II

Prior Authorization (PA) Request

# 6. DHCFP Provider Enrollment Unit Updates:

**Nevada Medicaid Website:** <a href="https://www.medicaid.nv.gov/providers/enroll.aspx">https://www.medicaid.nv.gov/providers/enroll.aspx</a> <a href="https://dhcfp.nv.gov/Providers/PI/PSMain/">DHCFP Website: <a href="https://dhcfp.nv.gov/Providers/PI/PSMain/">https://dhcfp.nv.gov/Providers/PI/PSMain/</a>

Updating Provider Contact Information

### 7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <a href="http://dhcfp.nv.gov/Resources/PI/SURMain/Provider Exclusions">http://dhcfp.nv.gov/Resources/PI/SURMain/Provider Exclusions</a>, Sanctions and Press Releases <a href="http://dhcfp.nv.gov/Providers/PI/PSExclusions/">http://dhcfp.nv.gov/Providers/PI/PSExclusions/</a>

### 8. DXC Technology Updates:

Billing Information <a href="https://www.medicaid.nv.gov/providers/BillingInfo.aspx">https://www.medicaid.nv.gov/providers/BillingInfo.aspx</a>
Provider Training <a href="https://www.medicaid.nv.gov/providers/training/training.aspx">https://www.medicaid.nv.gov/providers/training/training.aspx</a>

### Provider Enrollment <a href="http://dhcfp.nv.gov/Providers/PI/PSMain/">http://dhcfp.nv.gov/Providers/PI/PSMain/</a>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North Sarah McLaughlin, Provider Relations Field Service Representative - South

### Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: <a href="https://www.medicaid.nv.gov/providers/Modernization.aspx">https://www.medicaid.nv.gov/providers/Modernization.aspx</a>. Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

#### 9. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to <a href="mailto:BehavioralHealth@dhcfp.nv.gov">BehavioralHealth@dhcfp.nv.gov</a>